Bill

Zimmerman

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Education

**2016 Master of education, higher education**

Pennsylvania State University

GPA: 3.97

**2003 Bachelor of art, journalism**

Indiana University of Pennsylvania

Magna cum laude honors

Experience

**Lecturer August 2017 to present**

Penn State Donald P. Bellisario College of Communications

* Teach courses focused on digital and traditional methods of public relations in the Department of Advertising and Public Relations.

**Social media manager April 2015 to July 2017**

Penn State Office of Strategic Communications, University Park, Pa.

* Guided and contributed to daily content production and curation as well as long-term planning to support strategically directed public relations campaigns on Twitter, Facebook, Instagram, LinkedIn, Google+ and Pinterest
* Wrote and hosted "This is Penn State," a web series attracting more than 24,000 YouTube views that offers a slice-of-life look at the diverse parts that keep the University moving
* Wrote externally and internally focused news releases, sometimes in cooperation with top administrators
* Photographed campus events for social media and web
* Assisted in guiding professional development for communicators throughout the university working in social media

**Associate editor September 2012 to April 2015**

Penn State Office of Strategic Communications, University Park, Pa.

* Edited copy for Penn State News -- news.psu.edu -- making the final call on matters of punctuation, grammar, Associated Press style, clarity and headlines
* Wrote internally and externally focused News articles
* Photographed campus events in support of the university photographer
* Consulted campus-, college- and unit-level communicators in editorial planning as well as in day-to-day use of News’ content management system
* Fielded media requests seeking university statements and expert input; acted as a university spokesman

**Writer/editor/page designer July 2003 to September 2012**

The Indiana Gazette, Indiana, Pa.

* Involved in the daily production of the newspaper: editing as well as selecting wire articles and photographs; planning Page 1 content; and directing paginators in the layout of multiple pages
* Wrote more than 700 articles from features to hard news

**Freelance writer 2005 to present**

* Wrote more than 60 pieces for publications such as The Penn Stater, Marine Corps Times, Pennsylvania Magazine, The Pennsylvania Gazette, Sole Collector and Town & Gown

Teaching Experience

**Instructor**

Digital PR Fall 2017

Penn State Donald P. Bellisario College of Communications

PR Media & Methods Fall 2017

Penn State Donald P. Bellisario College of Communications

News Writing and Reporting Fall 2015, Fall 2016

Penn State Donald P. Bellisario College of Communications

**Guest Lecturer**

Digital Public Relations Spring 2017

Penn State College of Communications

Topic: Higher education social media, my path to working in social media

Digital Marketing Communications Spring 2017, Fall 2016

Penn State Smeal College of Business

Topic: Higher education social media

Public Relations Media and Methods Fall 2016

Penn State College of Communications

Topic: Higher education social media

Social Media Marketing & Management for Travel & Hospitality Professionals

Penn State College of Health and Human Development Spring 2016

Topic: Higher education social media

News Writing and Reporting Spring 2015

Penn State College of Communications

Topic: Headline writing in digital and social media

Awards and Recognition

**All In Award 2016**

Recognizing Penn State Strategic Communications employees “who have gone out of their way to make our team more fair and inclusive”

**Pennsylvania Newspaper Association Keystone Press Award 2011**

Honorable mention in circulation division: Feature Story – “Man’s ‘goofy’ car makes a splash”

**Pennsylvania Newspaper Association Keystone Press Award 2008**

First place in circulation division: Sports Story – “She can hit: Boxing isn’t just for guys anymore”

Academic Certifications

**Graduate School Teaching Certificate 2016**

Pennsylvania State University

Recognizes graduate students’ commitment to college teaching

**Graduate School Teaching and Learning with Technology Certificate 2016**

Pennsylvania State University

Recognizes that an instructor has demonstrated the innovative use of technology in teaching

**Scholarship and Research Integrity program completion 2016**

Penn State University

Offers researchers and scholars comprehensive, multilevel education in the responsible conduct of research

Professional Training

Social Media for Natural Disaster Response and Recovery, National Disaster Preparedness Training Center, 2016

Lesbian, Gay, Bisexual, Transgender, Queer and Ally Student Resource Center Safe Zone training, 2015

Hootsuite Certified Professional, 2015

Vital Smarts Crucial Conversations and Crucial Accountability management training, 2015

Authentic Leadership & Influence, Penn State Center for Workplace Learning & Performance, 2014

Public Information Office Team Joint Information Center/Joint Information System Workshop, Department of Homeland Security, 2013 and 2014

Sport and Special Event Evacuation Training and Exercise, Department of Homeland Security/FEMA, 2013

Submitted paper

Mindfulness in Higher Education: Helping a Stressed-Out Generation. (Being adapted for online at the request of *American Journal of Education Forum* editors*.*)

Relevant writings

Holistic education group looks to sustain the 'light and passion' of teaching, *Penn State News*

<http://news.psu.edu/story/453691/2017/03/10/holistic-education-group-looks-sustain-light-and-passion-teaching>

Why your mascot should be on social media: 3 keys to make your biggest fan a #HESM force, *College Web Editor* <http://collegewebeditor.com/blog/index.php/archives/2016/11/28/why-your-mascot-should-be-on-social-media-3-keys-to-make-your-biggest-fan-a-hesm-force/>

University officials look to educate in wake of Yik Yak threats, controversies, *Penn State News*

<http://news.psu.edu/story/350463/2015/03/30/campus-life/university-officials-look-educate-wake-yik-yak-threats>

Zen State: Researchers, students link contemplation with well-being, *Penn State News*

<http://news.psu.edu/story/310214/2014/04/02/academics/zen-state-researchers-students-link-contemplation-well-being>

Professor explores American culture through comedy's history, *Penn State News*

<http://news.psu.edu/story/143653/2012/12/18/academics/professor-explores-american-culture-through-comedys-history>

Conference Presentations

Social Media Strategies Summit: Higher Education, Boston, Mass., “Using Mascot Muscle to Generate School Spirit on Social Media, November 2017

Higher Ed Experts Content Conference, online, “How Mindfulness Can Empower the Content Creator,” 2017

Public Relations Society of America Northwestern PA Chapter’s Meeting Today’s PR Challenges conference, Erie, Pa., “Social at State: Best Practices from Happy Valley,” 2017

Penn State Social Media Summit, University Park, Pa., “Creating Shareable Content” (co-presenter), 2016

eduWeb Digital Summit, Denver, Colo., “Mindfulness and the Social Media Manager,” 2016

Penn State Social Media Summit, University Park, Pa., “Intergenerational Discussion on Social Media” (moderator), 2015

Penn State Social Media Meet-up, Center Valley, Pa., “Zen and the Social Media Manager,” 2015

Penn State Social Media Meet-up, Hershey, Pa., “Writing Effective Headlines for Digital and Social Media,” 2014

Invited Talks

Penn State Multimedia and Broadcast Journalism Camp, University Park, Pa., “Social Media Through Three Lenses,” 2017

Penn State Science Policy Society, University Park, Pa., “Social Media for Academics,” 2017

Penn State Student Affairs Marketing and Communications Group, University Park, Pa., “Creating Shareable Content” (co-presenter), 2017

#HigherEdSocial Facebook Group, “Mindfulness and the Social Media Manager” live webinar, 2016

Penn State Public Relations Student Society of America, University Park, Pa., “The Young Professional’s Guide to Success” (panel discussion), 2016

Penn State Office of Postdoctoral Affairs, University Park, Pa., “Intro to Social Media for Academics,” 2015

Service

* Global Connections; University Park, Pa.; member of the board of directors and volunteer, 2015 to present
* Penn State Alumni Association; University Park, Pa.; FastStart mentor, 2014 to 2015

University Committees

* Holistic education teaching circle, 2016 to present
* Strategic Communications’ Climate and Diversity Committee member, 2013-2017
* Martin Luther King Jr. University-wide Commemoration Planning Committee member, 2016 to 2017
* Stand for State bystander intervention marketing committee member, 2015 to 2016