



PennState

Student Affairs

Marketing Office
209 HUB-Robeson Center
University Park, PA 16802
(814) 865-5620

March 14, 2018

To Whom It May Concern:

It is with great pleasure that I am writing this letter in support of Lois Brofermaker. Lois is an exceptional and talented individual who earned university recognition for her academic achievements, her commitment to others, and her service to Penn State and the surrounding community. Her cooperative spirit, her compassion for the well-being of others, and her flexible leadership style make her an outstanding leader who is destined for success as she continues to grow and excel in her field.

Lois currently works under my guidance as an active member of the Student Programming Association (SPA) at Penn State. Lois was promoted to SPA's Creative Marketing Chair last spring, overseeing all creative marketing aspects of the multiple programming areas under the umbrella of SPA. This includes multiple weekly events for each of our Noontime Concert Series, Distinguished Speaker Series, Late Night Programming, Concerts, and Special Event committees. During the course of her service to Penn State, Lois proves herself to be a brilliant and enthusiastic leader.

Lois is an innovative self-starter, who requires minimal direction. She is punctual and exceeds expectations. She handles pressure well, and voluntarily works beyond her required office hours and stays until the job is complete. Overall, Lois is a very conscientious and intelligent leader. She is an invaluable asset to any service-oriented organization, and I highly recommend her for employment. If you would like to discuss her attributes in more detail, please do not hesitate to contact me directly at (814) 865-5620 or via email at susan@psu.edu.

Sincerely,

A handwritten signature in purple ink that reads "Susan Lechtanski".

Susan Lechtanski
Marketing Director
Penn State University