



October 18, 2019

To Whom It May Concern,

I am writing this letter in reference to Bingxin Zhang who is an applicant for the Social Strategy/Promotion position with Comm Agency. I had the pleasure of working with Bingxin throughout all of last year. She worked as a student staff member for our student union's front desk and student lounge as well as worked directly under me as a 2019 Orientation Leader.

For her student staff position, Bingxin was always very helpful with anyone who came to the desk with questions. Her customer service skills were exceptional and she never hesitated to assist in any way. Bingxin actively sought out work to do for the office of Student Engagement and Leadership which oversees the front desk and student lounge. She was able to complete many projects given to her graciously. I was so impressed with her work ethic and approachable personality in this position that I was thrilled when she applied to be an Orientation Leader.

This past summer, Bingxin was one of my top Orientation Leaders. She listened attentively, asked questions to better herself in her role and gave appropriate feedback to help me improve the overall Orientation experience for the Orientation Leader team, the new students and their families. One of our Orientation Leaders got injured during training and Bingxin took it upon herself to be that additional support for that student whom was also a friend of hers. She was consistently kind and patient with her fellow OL and made constant effort to make sure she was still included in everything. All summer long, she was working her hardest yet still had a great time and made unbreakable connections with her fellow Orientation Leaders, the professional staff and the new students. Quite honestly, it was devastating for all of us when she left to go to University Park because she had made such a wonderful impact on the Penn State Abington community.

I highly recommend Bingxin Zhang for this position. She will exceed your expectations and will still be extremely humble about it all.

If you have any questions, please contact me at cmc50@psu or 215-881-7926.

Sincerely,

Kate Brice

Kate Brice
Coordinator of New Student Orientation and Transition Programs
Penn State Abington